

07 July 2014

Dear Sir / Madam,

WORKSHOP ON:

- (A) FRAUD IN AN INSURANCE PERSPECTIVE BY MR J S NAICKER**
- (B) “RESPECTING PRIVACY, SAFEGUARDING INTEREST, ENABLING TRUST”-PDPA BY MR DEEPAK MAHADEVAN**

We are pleased to inform that we will be organizing a full day Workshop on the abovementioned topics as below:

DATE & TIME

Thursday, 28 August 2014 : 9.00 am – 5.00 pm

VENUE

Ballroom 3, Hotel Maya Kuala Lumpur.

PARTICIPANTS

This session should attract Claim Managers, Senior Claims Executives and Executives from the Claims and Underwriting Department as well as Marketing, Risk Management, Legal and Compliance Departments.

It will also be beneficial for in-house personnel who are involved in the Adjusting and Risk Surveying and also informative for regulatory bodies.

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SPEAKER'S PROFILE

MR J S NAICKER

Mr J S Naicker is a member of the Malaysian Bar.

Mr Naicker graduated from University of Coventry, UK with Bachelors in Law & Business in 1992 and returned to Malaysia to complete his Certificate in Legal Practice in 1994.

His firm Naicker & Associates is based in Kuala Lumpur and is primarily involved in litigation matters. The firm mainly handles Civil Litigation & Insurance related advisory and litigation matters.

Mr Naicker is usually engaged to handle complicated and fraudulent claims brought against insurers.

MR DEEPAK MAHADEVAN

Mr Deepak Mahadevan graduated with a Bachelor of Laws Degree with Honours from University of London on 2007.

In July 2008, he was called to the English Bar as an Utter Barrister and is a member of the Honourable Society of Lincoln's Inn, London. On his return to Malaysia, he was admitted and enrolled as an Advocate & Solicitor of the High Court of Malaya in 2009.

Since his admission as an Advocate & Solicitor in the Malaysian Bar, Deepak has been practicing in Messrs Raja, Darryl & Loh. He then joined Messrs Shan & Su's litigation team on 27th August 2012 bringing with him the benefit of substantial courtroom experience in a wide range of subjects.

Mr Deepak joined Messrs Shan & Su to grow and develop the Firm's general litigation department which deals with a wide range of areas such as debt recovery, construction litigation, general insurance litigation, employment matters and other areas of general commercial and civil litigation.

WORKSHOP CONTENT (*Refer attached*)

PARTICIPANT FEE

NICS Members: RM600.00 per participant

NON – Members: RM800.00 per participant

Complimentary Seat Entitlement:

Members	Local	Every 3 participants registered - 1 complimentary seat
	Regional	Every 1 participant registered - 1 complimentary seat
Non-Members	Every 5 participants registered - 1 complimentary seat	

REGISTRATION

The Registration Form is attached herewith. Kindly complete and email to <nancy@gt.com.my>. **(The registration will be confirmed upon receiving the full payment)**

CLOSING DATE

Please submit the completed registration form and the full payment by Friday, 25 July 2014.

FURTHER INFORMATION

If you require any further information or clarification, please do not hesitate to contact Ms Nancy at 03-2692 4022 or email at <nancy@gt.com.my>.

We look forward to your early registration.

Thank you.

Yours very truly

NANCY MALAR
Executive Secretary

NATIONAL INSURANCE CLAIMS SOCIETY

WORKSHOP ON:

FRAUD IN AN INSURANCE PERSPECTIVE
BY MR J S NAICKER

“RESPECTING PRIVACY, SAFEGUARDING INTEREST, ENABLING TRUST”-PDPA
BY MR DEEPAK MAHADEVAN

HOTEL MAYA, KUALA LUMPUR

THURSDAY, 28 AUGUST 2014

CONTENTS

SPEAKER	TOPIC
MR J S NAICKER	<p>The talk is designed to benefit examiners in the Bodily Injury department of general insurers. The case studies and Q&A will enable the examiners to appreciate key indicators in the fraud detection and the legal process in resisting such claims.</p> <ul style="list-style-type: none"> • How fraud manifests itself in insurance claims and why it continues • Detecting fraud in BI claims • Types of insurance contracts and the repudiation process • Statutory duty of insurers in MVA claims • Resisting fraud claims in court – the Intervener Process • The trial process – admissible evidence • Case studies

SPEAKER	TOPIC
<p>MR DEEPAK MAHADEVAN</p>	<p>“RESPECTING PRIVACY, SAFEGUARDING INTEREST, ENABLING TRUST”- PDPA</p> <ul style="list-style-type: none"> • Brief History & Objectives of PDPA • 7 principles of PDPA • Notice and Choice Principle <ul style="list-style-type: none"> -How hard is it to comply? -When and how do you need to seek consent of data subjects? -What, when & how is a notice served • Compliance <ul style="list-style-type: none"> -What do insurance companies need to do in order to comply? -When do insurance companies need to fully comply? -How to set up an effective compliance framework? • Benefit & Risks <ul style="list-style-type: none"> - Benefits and challenges in complying with PDPA - Potential risks to organizations -Examples/Case study on personal data issues • Learning Outcome <ul style="list-style-type: none"> -Participants will understand the basic principles of PDPA -Participants will be able to understand, implement and ensure compliance to the PDPA